



# Eagle Express

## Spam the FAM!

### How You Can Improve the AF Inspection System...



*[Inspector General of the AF, Lt. Gen. Stephen Mueller](#)*

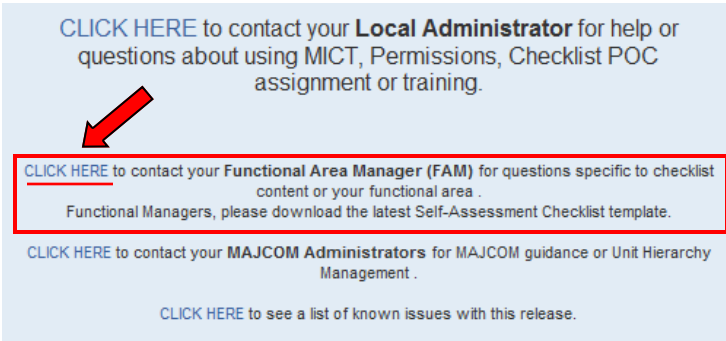
The Inspector General of the Air Force, Lt. Gen. Stephen Mueller, visited Do-ver AFB last week, granting Dover Airmen unique insight into the new [Air Force Inspection System \(AFIS\)](#) straight from the source. Lt. Gen. Mueller met and interacted with Airmen in their workplaces, and witnessed first-hand the execution of the mission here at Dover.

Throughout the visit, his message of the necessary transition from “inspection readiness” to “mission effectiveness,” was emphasized. This transition will not be simple, as change is not easy, especially in the AF. “We are part of an organization that is powered by innovation, but we don’t like to change...” he said. “That’s the challenge; getting everyone, particularly leaders, to the ‘I believe’ level.”

Here at Dover, we are fully on board with the new AFIS approach, and are leading the way in AMC with a number of innovative programs, one of them being the Deployment Exercise planned for April ‘14. Now, instead of simulating operations in an improbable chemi-cal environment for inspection purposes, a joint exercise between multiple wings will simulate a real-world scenario far more likely to occur while also fulfilling the inspection needs for all units involved.

In the spirit of bolstering Lt. Gen. Mueller’s message of “mission effectiveness,” the AF’s primary means of inspection, the [Management Internal Control Toolset \(MICT\)](#), now has a new feature allowing wing-level airmen to contact their respective Functional Area Managers (FAM) to provide feedback directly to the experts. This capability allows direct contact with the FAMs with the purpose of improving checklist questions as well as making the checklist responses more meaningful. *(See the MICT homepage screenshot below)*

Lt. Gen. Mueller highly encouraged all airmen to “Spam the FAM” in order to firmly establish the lines of communication with the FAMs, as well as continually improve the checklists/questions themselves. The new AFIS is here, and it is now up to us to make the program everything it can be. It will be a time-intensive process...one that we all are involved in. Lt. Gen. Mueller summed it up: “It will get better as current commanders grow into the program. It’s going to take time to mature.” We need your help to get there!



*Rick L. Dancy*  
“Deliver!”

